





Next steps for the evaluation of personal health budgets

Karen Jones



Roll-out of Personal Health Budgets in England

Following pilot programme and evaluation

April 2014 – People eligible for NHS CHC have the right to ask for a personal health budget

October 2014 – People eligible for NHS CHC have the right to have a personal health budget

2015 onwards – PHBs are being rolled out for other people with long-term health conditions

What next for the evaluation of personal health budgets?



Continued impact of personal health budgets

Department of Health-funded study (April 2014-March 2016)

Over-arching aim: To address the affordability of personal health budgets within the system and the scale of personalisation following the pilot programme and evaluation

Key themes

- Changes in commissioning patterns
- Health and social care integration
- Market development
- Continued impact of PHBs on quality of life, service experience and secondary care service use



Research Team

PSSRU (University of Kent)

Julien Forder – Director of PSSRU

Karen Jones – Senior Research Fellow

James Caiels – Research Fellow

Elizabeth Welch – Research Officer

Diane Fox – Research Officer



Design

Recruitment

- 1. The original 20 in-depth evaluation sites PHB pilot programme and evaluation
- 2. Participants from the national evaluation of the personal health budget pilot programme (both PHB and control groups)

Two work packages

- 1. The commissioner and provider landscape
- 2. Patient empowerment



Commissioner and provider landscape

Research questions

- 1. What effects do the changes in the system have on commissioners' and providers' behaviour?
 - Degree to which there has been a move away from block contracts
 - Changes in size of personal health budgets
 - Degree to which markets have developed
 - Degree to which providers find it easy to meet personalised packages
- 2. To what extent are providers using their freedom, and introducing innovation?
- 3. To what degree are personal health budgets providing a more holistic package of care by integrating health and social care needs?



Data collection and analysis

Qualitative data collection

Telephone interviews with:

- 1. PHB leads:
- 2. Commissioners:
- 3. Service providers

Collect current PHB support plans from a sub-sample of original PHBE participants

Explore PHB support plans

- 1. Original PHB plans from national evaluation
- 2. Current PHB support plans

Quantitative data collection

Web-based questionnaire (service providers to complete)



Patient empowerment

Specific aims

- The long-term changes in commissioning patterns associated with personal health budgets.
- 2. To explore the extent to which people with personal health budgets are moving away from conventional services.
- 3. Whether personal health budgets continue to have an impact on service experience, quality of life and secondary care service use compared to conventional service delivery.



Data collection and analysis

- Collect current support/care plans from a sub-sample of original PHBE participants
- Analysis of original and current PHB support/care plans
- 3. Collect secondary care service use information from the Hospital Episodes Statistics database
- 4. Interview ten personal health budget holders
- 5. Outcome information from a postal questionnaire completed by participants



Research Outputs

- 1. Interim report to Department of Health: September 2014
- 2. Draft final report to Department of Health: February 2016
- 3. Final report to Department of Health: March 2016

Any questions?

www.phbe.org.uk