

# Long Term Care in China

Emerging Issues and Challenges in Policy Making

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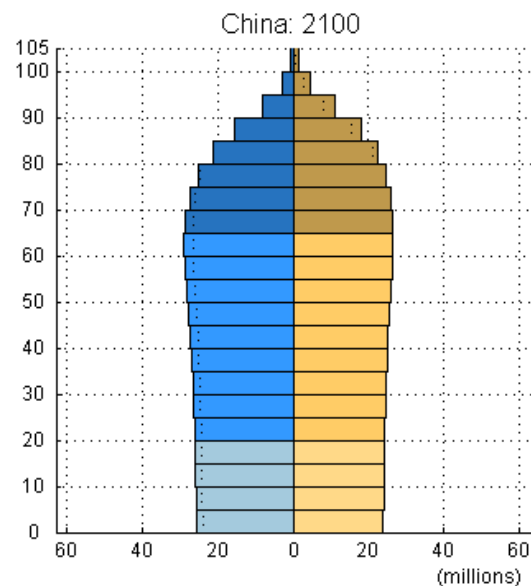
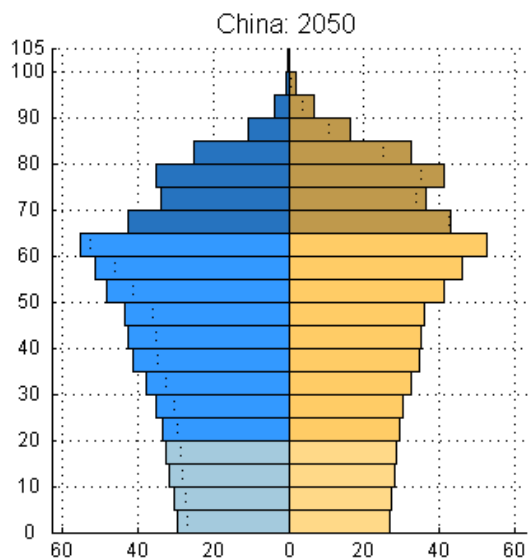
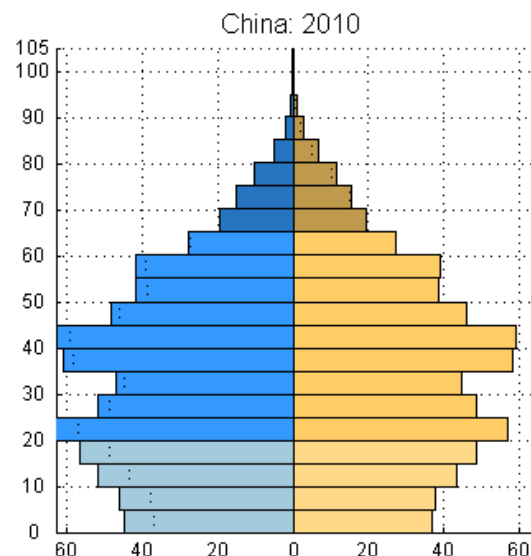
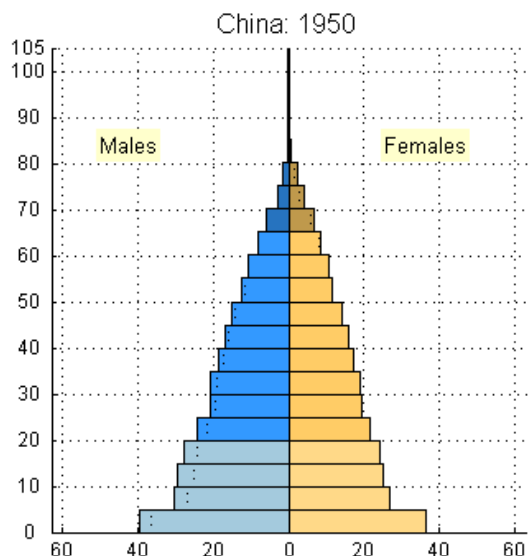
# Acknowledgements

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# Overview

- Aging and elder care in China
- Rise of formal long-term care (LTC) services
- LTC policy making
- Regulatory structure and process

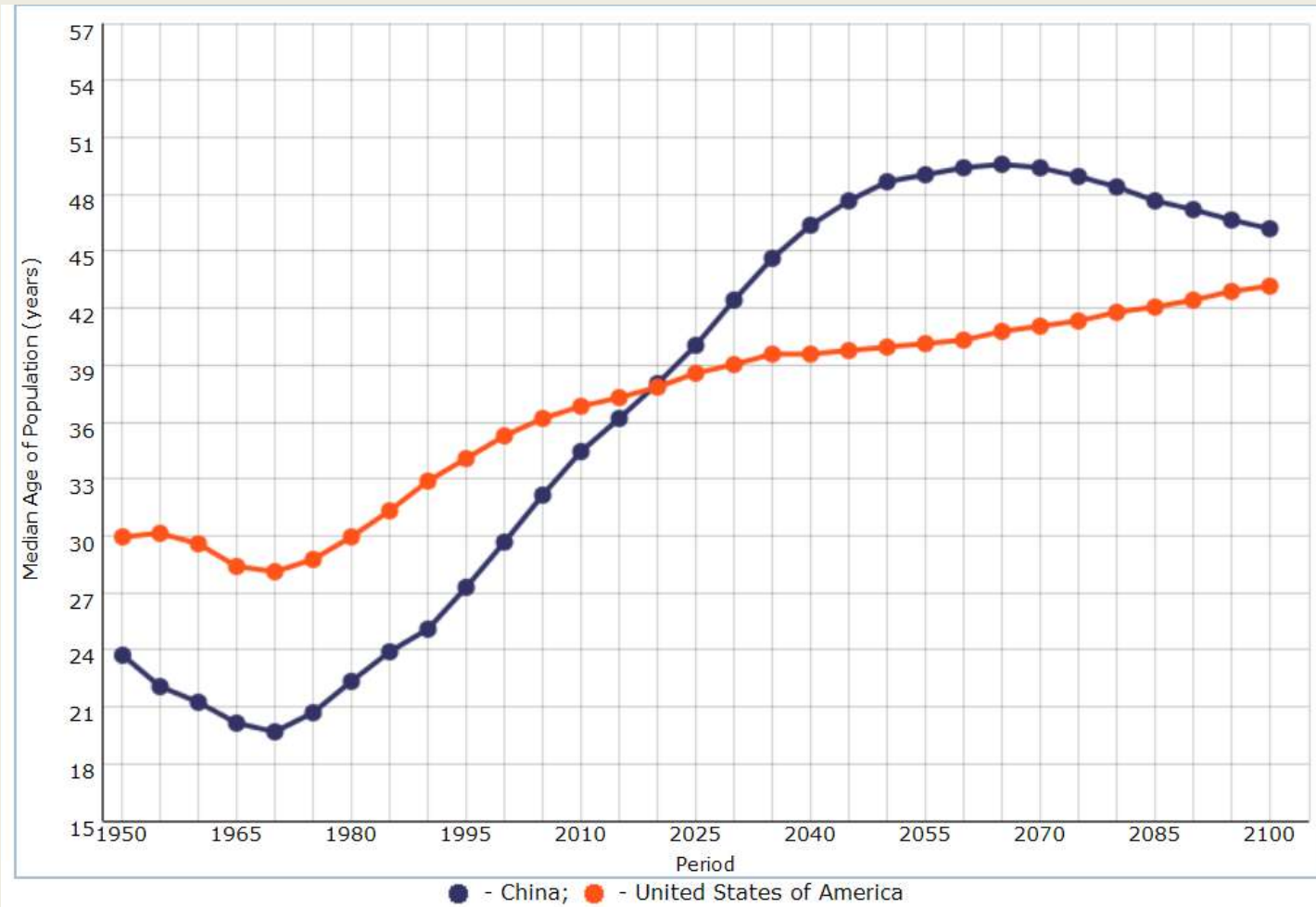
# China's Population Aging Rapidly



**Note:** The dotted line indicates the excess male or female population in certain age groups. Age groups are in millions.

**Source:** United Nations, Department of Economic and Social Affairs, Population Division (2011): World Population Prospects: The 2010 Revision. New York.

# Median Age of Population: China & US



**Note:** The Median Age is the age that divides the population in two parts of equal size, that is, there are as many persons with ages above the median as there are with ages below the median.

**Source:** United Nations, Department of Economic and Social Affairs, Population Division (2011): World Population Prospects: The 2010 Revision. New York.

# An Accelerated Demographic Transition

- The aging Tsunami
  - Rapid Fertility drop; increased survival
- Exacerbated by 30+ years of one-child policy
- Rapid socioeconomic changes:
  - Industrialization
  - Urbanization
  - Migration/population mobility
- Escalating LTC needs PLUS fewer caregivers

# Filial Piety and Familism: Chinese Cultural Mandates

## Filial Piety



In Japan, dutifulness is extolled in many forms. The bronze statue shows a son carrying his aged mother and climbing stone steps at a shrine.

Source: [http://en.wikipedia.org/wiki/Filial\\_piety](http://en.wikipedia.org/wiki/Filial_piety).



A portrait of Confucius (551–479 BC), by the Tang Dynasty artist Wu Daozi (680–740).

Source: <http://en.wikipedia.org/wiki/Confucius>.

## Family



Chinese character for “family” or “household”, in different forms.

Source: <http://baike.baidu.com/view/11023.htm>.

# Elder Care in China: Today

- Family still going strong BUT increasingly strained
- Adult children less available (if not so much unwilling) as caregivers
- Filial piety: An evolving concept
- Independence and autonomy generally preferred by old & young
- Shifting attitudes toward institutional care
- Rising prosperity + new care options



# China's Evolving LTC Landscape (1)

- Formal LTC services a new phenomenon
- Historically, few LTC facilities existed (1950s–1980s):
  - Serving childless elders & dependent children and adults without families
  - Financed & run exclusively by the government
- Welfare reform (since 1990's):
  - Retreat of the state
  - Cuts in government funding
  - Decentralization & privatization
- Shift to multi-level, multi-ownership institutions

# China's Evolving LTC Landscape (2)

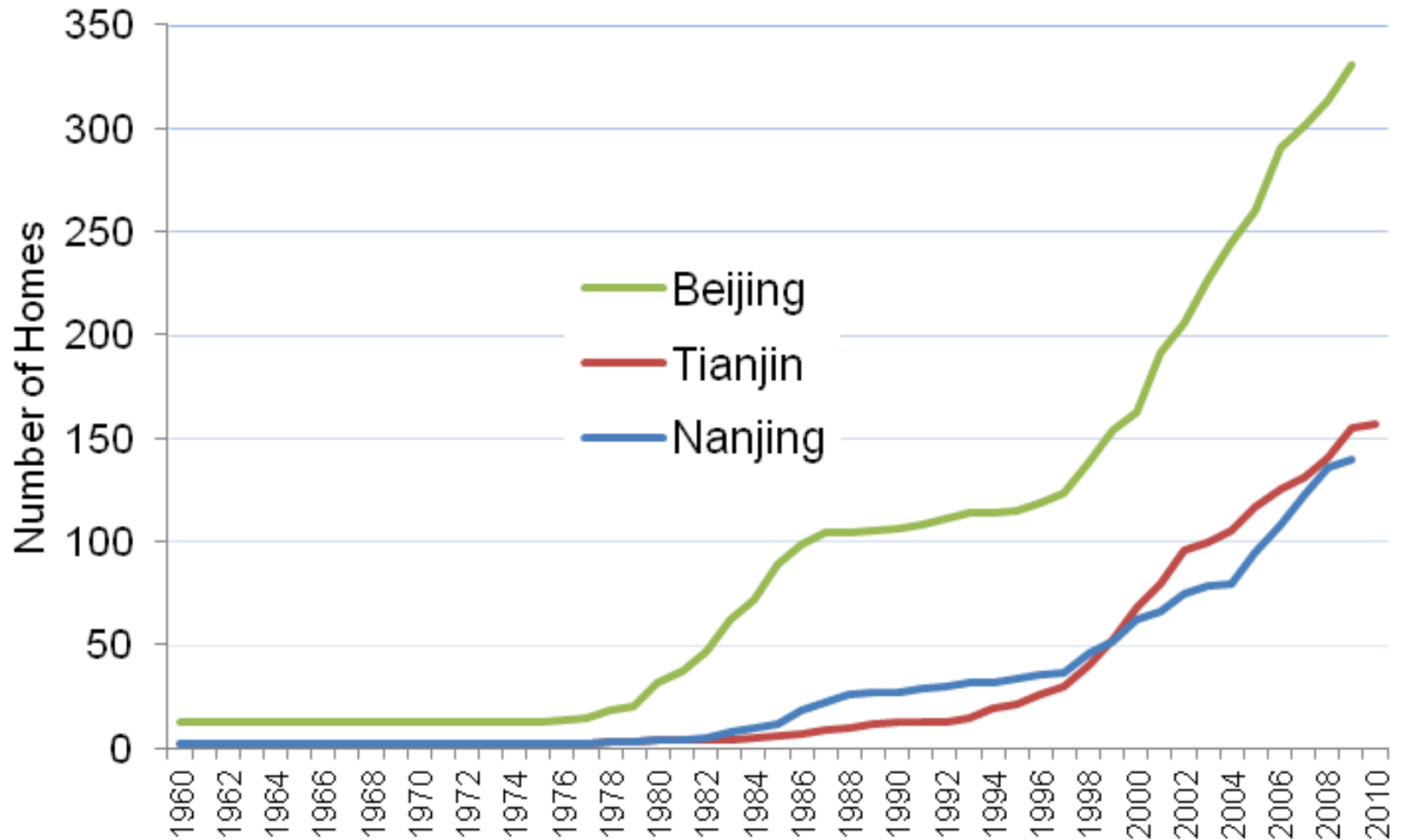
	2005	2009	2011	Rural (Est.) <sup>a</sup>
Residential care facilities	39,546	~40,000	~40,000	75%
Total beds	~1.5m	2.66m	3.15m	60%
Total residents	--	2.1m	--	--
Institutionalized among 65+ (est.)	--	--	1.5-2.0%	--

<sup>a</sup> Virtually all rural homes for the aged are financed and run by local governments. Private sector facilities are largely concentrated in urban areas.

Sources: State Council Information Office (2006); Zhang (2011).

- More growth expected during the 12<sup>th</sup> Five-Year Plan (2011-2015) period:
  - Additional **3.42m** beds to be built
  - Total 6.6 million beds targeted by 2015 (equivalent to ~30 beds per 1,000 elders—up from ~18 beds per 1,000 elders now)

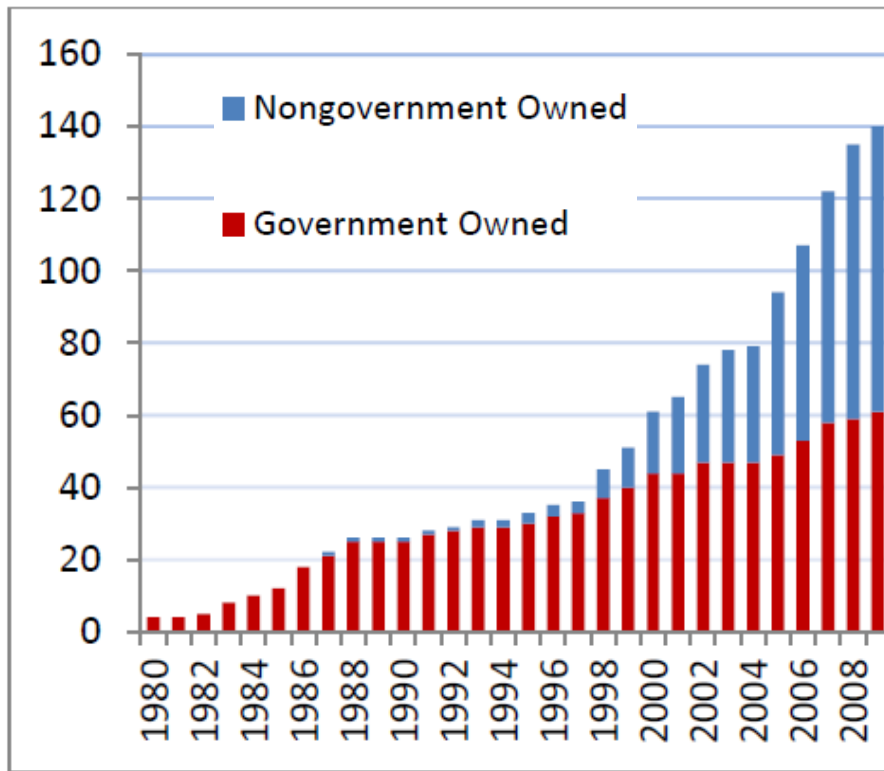
# Rapid Growth of LTC Facilities (Selected Cities)



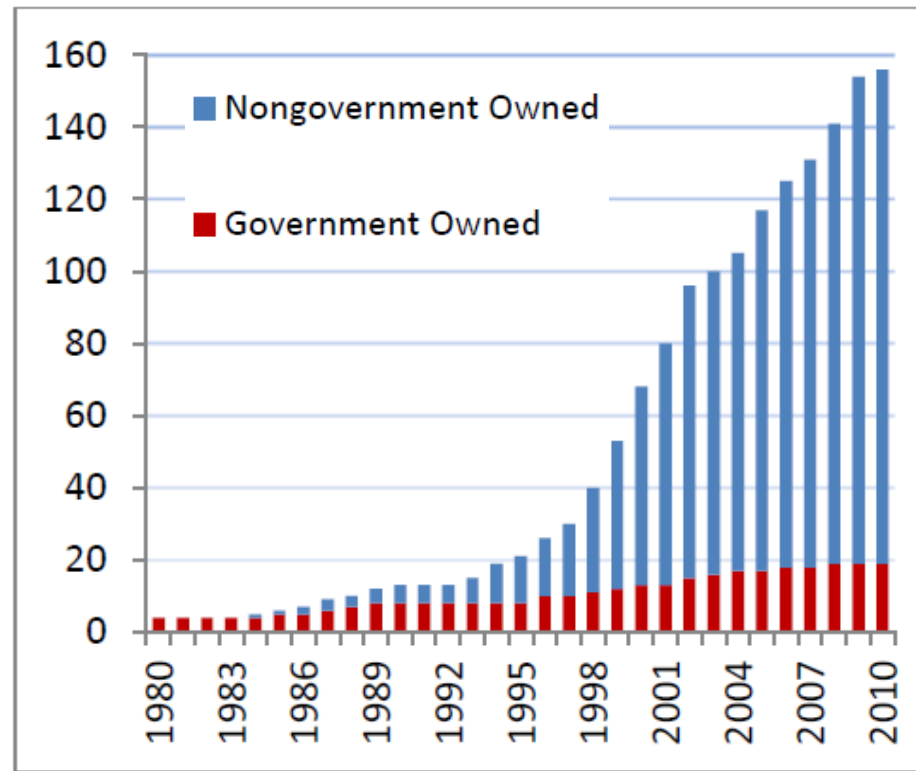
Source: Feng et al. (2011).

# Recent Growth Dominated in the Private Sector

Nanjing



Tianjin



Source: Feng et al. (2011).

# A Highly Varied Mix of Facilities (e.g. 1)



**Government facility:** A rural township Home for the Aged: Dilapidated; much like a poorhouse; home for the childless; neglected and forgotten.

# A Highly Varied Mix of Facilities (e.g. 2)



(Photos: Z. Feng)

**Government facility:** Tianjin Municipal Home for the Aged. Over 1,000 people on waiting list for admission; highly subsidized; well funded & staffed.

# A Highly Varied Mix of Facilities (e.g. 3)



Location: A rundown neighborhood in Tianjin.

(Photos: Z. Feng)

**Private facility:** A “mom and pop” home; board and care; ~20 residents (all low-income elders, most with children).

# A Highly Varied Mix of Facilities (e.g. 4)



Location: Beijing

(Photos: Z. Feng)



**Private facility:** Brand-new and modern; high-end retirement community; first-class amenities, nursing & medical services; Australian care model.



# LTC Policy Engineering (1)

- China National Committee on Aging (est. 1999): Now includes 28 Ministry-level government agencies
- Major national policy directives—**Community-based** services:
  - *Opinions on Promoting Urban Community Construction Nationwide* (Ministry of Civil Affairs, 2000)
  - *Opinions on Strengthening and Improving Community Services* (State Council, 2006)
  - “*Starlight Program*” (2001-2004): 13.4 billion yuan spent
  - **NONE of these policies were self-sustaining or had a lasting impact!**



(Photo: Z. Feng)

# LTC Policy Engineering (2)

- Major national policy directives—building **institution-based** services:
  - *Opinions on Accelerating Socialized Welfare Services* (Ministry of Civil Affairs 2000)
  - *Opinions on Supporting Non-government Entities in the Development of Social Welfare Institutions* (Ministry of Civil Affairs 2005)
  - *Opinions on Accelerating the Development of Social Services for the Aged* (China National Committee on Aging 2006)
- A dual system of institutional elder care:
  1. Public sector: Government invested, owned & managed; must take in welfare recipients
  2. Private sector: Market driven, privately owned & run

# LTC Policy Engineering (3)

- Private-sector growth actively encouraged by the government to address bed shortage

“...our strategic judgment is that we should focus on expanding the total volume of supply. This is what’s needed the most right now. The core approach to achieving this is via encouraging the entry of private-sector capitals...There used to be no rules regarding entry, because in the past all facilities were state run welfare institutions. For private capital seeking entry into this sector, the bar should not be set too high now, that is, there should not be too many hurdles for entry.”

(Interviews with official of the Ministry of Civil Affairs, 2011)

# LTC Policy Engineering (4)

- Repositioning the government's role: From “supplier/provider” to “purchaser/regulator”

“From a macro, strategic perspective, we ought to encourage *guó tuì mín jìn*, that is, ‘retreat of state functions and advancement of civil society engagement’. Our core principle is that we shall not become the direct supplier of aged care services, but rather, become the purchaser and regulator. The government should not directly build and manage such services. History has already proved this is a mode that is of low efficiency and wasteful.”

(Interviews with official of the Ministry of Civil Affairs, 2011)

# Regulatory Oversight: Central Government Level

- Nationally, only minimal regulatory standards exist, expressed in three policy documents:
  1. *Code for Design of Buildings for Elderly Persons* (effective 1999)
  2. *Basic Standards for Social Welfare Institutions for the Elderly* (effective 2001)
  3. *National Occupational Standards for Old-Age Care Workers* (effective 2002)
- **NONE address quality of care**

# Regulatory Oversight: Challenges for Local Implementation

- Local authorities follow national policy directives/guidelines BUT implementation & specific policies vary greatly
- Depends on local conditions, needs, availability of resources, and personnel
- What's dictated on the top may not be followed at lower levels

# Competition and Non-Cooperation between Ministries

- Ministry of Civil Affairs and Ministry of Health operate in Separate Domains
- However, many “acute” hospitals run by the Ministry of Health house long stay patients who no longer have a community home; no cooperation between Ministries
- In some cities health insurance pays hospital stays; don't pay for Care Homes

# Enforcement of Regulatory Rules far from Rigorous (e.g. 1)

- Lack of capacity—a major barrier:

“The problem is that right now, a regulatory system, from the Ministry of Civil Affairs down to localities, has not yet been established. Suppose an elder care facility violates certain rules, it should be penalized according to provisions in the regulation. But, with inadequate enforcement personnel how can you execute those penalties? In the end, although the regulations and laws are all well said, their implementation is an issue.”

(Interviews with official of the Tianjin Municipal Bureau of Civil Affairs, 2011)



# Enforcement of Regulatory Rules far from Rigorous (e.g. 2)

- Compliance with building/safety code is an issue:

“So, for these rented facilities the foremost concern is safety, particularly fire safety. Because the house was initially built not for elderly people, it doesn't conform to the *Code for Design of Buildings for Elderly Persons*. But this is the reality. If you don't renovate and use old buildings but rather build new ones, fewer new beds will be added...There is a big deficit [of beds]. There is a shortage of space. And now, the control over land use is very tight.”

(Interviews with official of the Tianjin Municipal Bureau of Civil Affairs, 2011)

# The Tension between Conflicting Policy Goals (e.g. 1)

- The zeal for growth always trumps regulation on the policy agenda

“Generally speaking, this whole system of elder care, from facility construction and operation to the provision of services and regulation, is still at its early stage of development. As of now, development is the most urgent need, and management and regulation are not the focus yet. It is always said that development should go hand in hand with regulation, but now the issue of development is more important.”

(Interviews with official of the Tianjin Municipal Bureau of Civil Affairs, 2011)

# The Tension between Conflicting Policy Goals (e.g. 2)

- Issues about land leasing/allotment:

“There are policy documents issued by the central government which stipulate favorable treatment in land allotment for non-profit elder care facilities, but in reality it’s not done. For local government, the amount of GDP to be produced from every piece of its land has been carefully calculated. So a piece of land that is given away means a loss of GDP to the government.”

(Interviews with official of the Tianjin Municipal Bureau of Civil Affairs, 2011)

# Rising Scandals

## 今晨浙江温州老年公寓发生大火 七人当场死亡

2008年12月03日 10:28:06 来源: 中新网

【字号 大 中 小】 【留言】 【打印】 【关闭】 【Email 推荐】

2008年12月3日凌晨1时35分, 位于浙江温州鹿城区矮凳桥路31号的宽心老人公寓发生一起重大火灾事故, 目前已造成7人死亡,

记者了解到, 火灾发生后消防部门火速赶到现场, 1时50分左右火势得到控制, 2时许基本扑灭大火。在现场搜救和清理时, 陆续发现7名遇难者遗体。

### 老人被逼喝尿 养老院变“受虐院”



2011年6月31日, 一个“冷血护工”的电视报道引起网友的大量跟帖, 介绍的是郑州市淮河路与西环道李江沟村, 畅乐园老年公寓里发生的事。冷血护工半夜精神虐待老人, 殴打老人, 甚至逼迫老人喝尿, 郑州此间老年公寓管理人员视若无睹, 情节令人发指。



“冷血护工”：老无所依的畸形映射



# Regardless, in Years to Come, More Elderly Chinese will Find Nursing Homes their New “Home” ...



A nursing home in Wenling city, Zhejiang province. More than one-tenth of the Chinese population is now aged 60 or older. Jiang Yongbing / For *China Daily* (12/5/11).

THANK YOU