

QUALITY AND COST OF NON-PROFIT NURSING-HOME GROUP IN VALENCIAN REGION (SPAIN)

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International Long-term Care Policy Network

An interface between researchers, policy-makers and other stakeholders
to promote global exchange of long-term care policy evidence and knowledge

METHODOLOGY: STUDY DISENY AND STAGES

1st STAGE:	1 May-8 June 2011	<ul style="list-style-type: none"> • Study design costs • Review of the literature • Analysis of existing legislation on public funding and accreditation of centers • Analysis of the sector collective agreement • Interviews with members of LARES C.V.
2on STAGE:	8 June-22 June 2011	<ul style="list-style-type: none"> • Preparation of the questionnaire and the payroll file • Sending the questionnaire and file
3rd STAGE:	22 June -1 July 2011	<ul style="list-style-type: none"> • Completing surveys by the centers members • Collection of data
4th STAGE:	1 July -1 September 2011	<ul style="list-style-type: none"> • Processing the information collected in questionnaires and estimating costs
5th STAGE:	1 September-15 September 2011	<ul style="list-style-type: none"> • Getting the results and conclusions • Drafting the preliminary study
6th STAGE:	15 September-15 October 2011	<ul style="list-style-type: none"> • Final writing and delivery of the full report

Information

sources: LARES C.V. non profit centers group

Surveys

Questionnaires:

General

Payrolls

CARE FOR OLDER PEOPLE IN SPAIN

MIXED LONG TERM CARE SYSTEM: universal and means –tested since the Dependency Law in 2007

BUT: system in transition and temporarily stopped due to crisis

Who pays?	Tax payers and users co-payments
Who receives?	All people with dependency (six levels)
Provisions	Mixed system: services and cash
Providers	Public sector, non profit organizations, enterprises and families
Management	National, regional and local
Public expenses	0.64% of GDP in 2011

DEMAND: VALENCIAN DEMOGRAPHY

- ❑ 2011: **17%** 65+ **population/total population**, in Spain and in Valencian region. Partner and daughters most frequently family carers
- ❑ High risk of relative poverty: **28%** of 65+ (under 60% median income). Higher among women, the oldest and persons who live alone
- ❑ 2008: 65+ has **33%** rate of disability in Valencian region → **DEMAND FOR CARE SERVICES IS RISING**

SUPPLY: IN VALENCIAN REGION.

- ❑ Number of care centers stable since 2007, but number of places has risen slightly.
- ❑ **80%** of centers **are private, 21% of them non-profit** (2011)
- ❑ Many private places due to public financial support.
- ❑ Places in care per 100 persons 65+ in 2010 is **3.1%**, below the national average ratio
- ❑ **Average age** in centers **has risen**: from 80 years in 2006 to 84 in 2008.

INSTITUTIONAL CARE IN VALENCIAN REGION.

NUMBER OF CENTERS AND PLACES. COMUNIDAD VALENCIANA 2011

	Centers	%	Places	%	Average size
PUBLIC NURSING-HOMES	69	20.5	5,545	20.5	80
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Regional	39	11.6	3,891	14.4	100
Local	30	8.9	1,645	6.1	55
PRIVATE NURSING-HOMES	268	79.5	21,469	79.5	80
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Non Profit	71	21.1	4,739	17.5	67
Profit	197	58.4	16,730	61.9	85
TOTAL	337	100	27,014	100	80

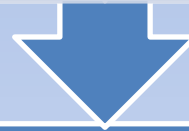
SOURCE: Our elaborations on Portal Mayores <http://www.imsersomayores.csic.es>

QUALITATIVE DATA: RESULTS FROM MANAGERS INTERVIEWS. MAIN CLAIMS

Decrease in funding sources

More public requirements to hire staff

Increase equipment requirements



Public financing help is scarce and with delay

Resort to borrowing

Donatives fall

Decrease the number of nuns

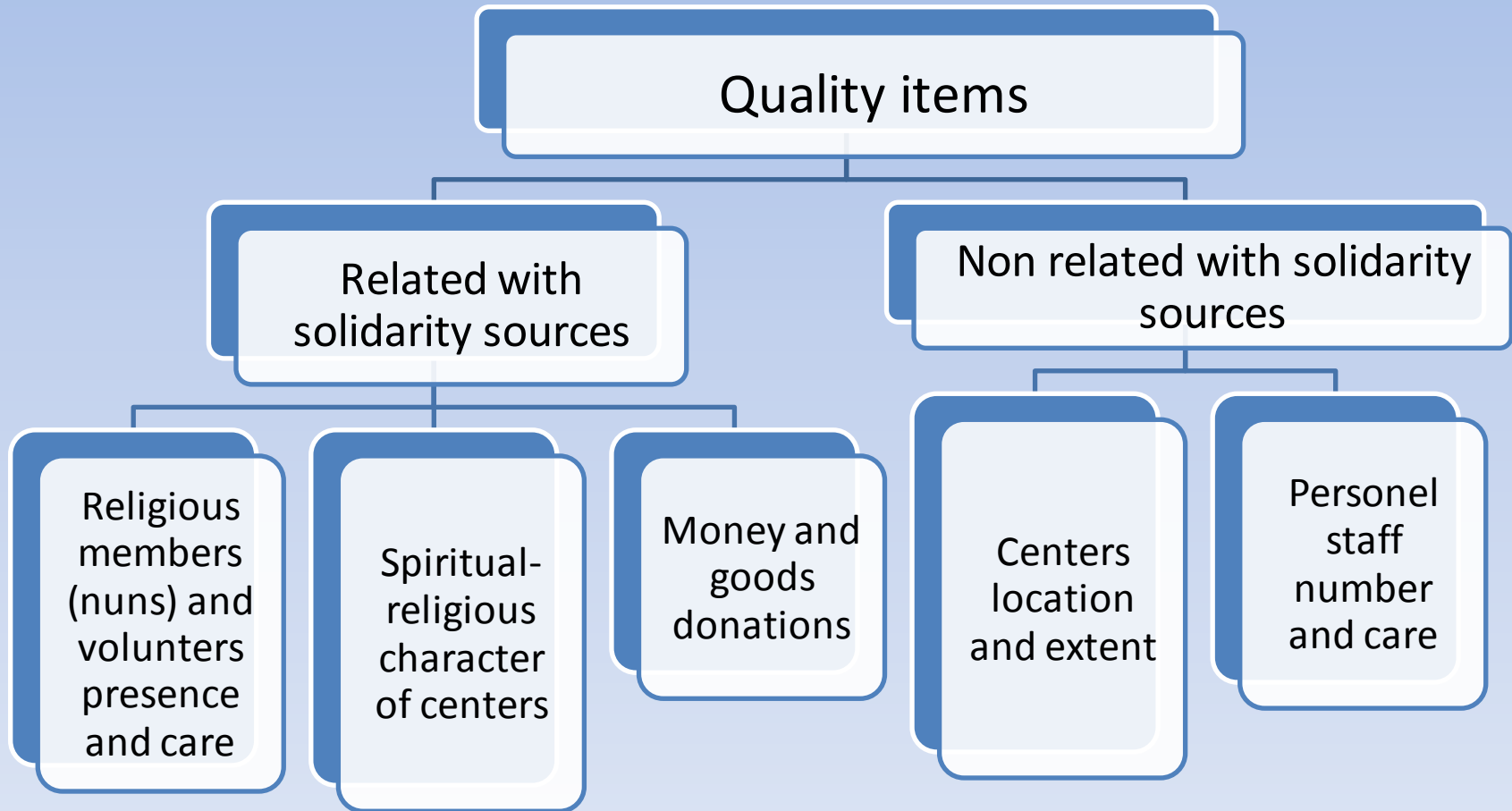


Wishing to keep their alternative model of care

Without destroying employment

Without entering in the institutional care profit group

QUALITY AND SOLIDARITY CHARACTER OF LARES C.V. centers



QUALITY AND SOLIDARITY: Religious number and tasks

- **Average number of religious members (nuns) per unit: 2.5**
- **Common nun's tasks: porter, kitchen, laundry (an average of 15 hours per week and unit) and keeping company (an average of 4 hours per week and unit)**



QUALITY AND SOLIDARITY: Volunteers and donations

- **Volunteers average per unit: 10**
- **Common volunteer's tasks: purchases, kitchen, maintenance, (an average of 5 hours per week and unit) and keeping company and leisure (an average of 5 hours per week and unit)**
- **Annual average money donation per unit 14,557€**
- **Most frequent goods donations are technical equipment, food and furniture.**



Training courses in LARES C.V. 2012-06-13
LARES

MAIN RESULTS FROM LARES C.V. SURVEY COSTS

CENTERS CHARACTERISTICS:

- Most centers are located in medium and small size towns and at urban areas
- Most land and buildings are owned by centers
- Old centers: 39% LARES C.V centers were built before 1975.
- Big centers: 56 m² on average
- The more recent the building, the smaller area per user
- Degree of occupancy is high: 97%.
- Average replacement period is short: 18 days. These centers operate at full capacity
- Most centers receive public fee/place/day subsidy (50€)

Unit personnel



Average direct care staff in LARES C.V. centers

	Num. Hours	Minimun required	EXC/DEF hours	Num. Of Workers	RATIO
Nurse	93	46	47	2.3	0.0397
Geriatric nursing assistant	591	505	86	14.8	0.2679
Psychologist	20	9	11	0.5	0.0087
Physician	20	18	2	0.5	0.0089
Social Educator	17	16	1	0.5	0.0100
Physiotherapist	20	17	3	0.5	0.0093
Pharmacist	1	0	1	0.0	0.0002
Social Worker	25	9	16	0.6	0.0118
Others	16	0	16	0.4	0.0074
TOTAL DIRECT CARE	803	636	183	20.1	0.3640
TOTAL GENERAL SERVICES (Except manager)	390	230	159	9.8	0.1816
Manager	40	40	0	1.0	0.0208
TOTAL CENTERS	1233	906	342	30.9	0.5664

This excess
of staff is
leading to
a better
direct user
care

THE COSTS OF CARING FOR THE ELDERLY

centers costs, by sections (2011)

Total centers costs. by sections

	Daily cost per user (€)	%
DIRECT CARE	25.78	45.6%
CATERING	8.03	14.2%
CLEANING AND LAUNDRY	5.55	9.8%
MAINTENANCE AND GARDENING	2.41	4.3%
MANAGEMENT AND ADMINISTRATION	4.32	7.6%
GENERAL COSTS	10.39	18.4%
TOTAL	56.48	100%

Main centers costs results, by sections

- ❑ Daily cost per user in 2011 (annual cost per user/365) = 56.48€.
- ❑ The costliest section is **DIRECT CARE** (due to big number of geriatric nursing assistants)
- ❑ Secondly, **GENERAL COSTS** (due to depreciations and supplies) and Kitchen section (due to subcontracted services)

SUMMARY OF GENERAL DATA

COMPARISON OF COSTS AND SUBSIDIES PER PLACE AND DAY IN LARES C.V. CARE CENTERS

PERSONNEL COSTS	37.05 €
GOODS PURCHASES	6.74 €
SERVICES EXPENDITURES	3.27 €
SUBCONTRACTING COSTS	4.64 €
DEPRECIATIONS	4.62 €
FINANCIAL COSTS	0.15 €
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LARES C.V. CENTERS COST 2011*	56.48 €
GENERALITAT SUBSIDY 2011	50.00 €
FINANCING DEFICIT	6.48 €
FINANCING DEFICIT (%)	13%
AVERAGE SUBSIDY IN SPAIN 2010	53.93 €

By accounting terms the more notable items are: personnel costs, specially those from direct care, and goods purchases

CONCLUSIONS

- Non profit units in Val. C. are fulfilling public requirements by excess → POSITIVE SING OF QUALITY
- Daily cost per place and user in 2011 is 56.48€, but public subsidies in 2011 are 50€ → LARES C.V. CAN NOT COVER THEIR COSTS. There is a financial deficit of 6.48€.
- These non-profit centers must find new ways of financing or get more public subsidies. Without that this sample of small business of institutional care in the Valencian Region may be in danger.



Los geriátricos alertan de un recorte del 40% en Castilla-La Mancha

La patronal Artecama asegura que la Junta rebajará el precio de la plaza concertada y no pagará las camas que se reservan

EFE | Toledo | 28 MAY 2012 - 10:27 CEST

Archivado en: Dependencia, Residencias ancianos, Servicios sociales, María Dolores de Cospedal García, Recortes sociales, Política social, Castilla-La Mancha, España, Sociedad

La Asociación de Residencias de la Tercera Edad de Castilla-La Mancha (Artecama) cifra en un 40% la reducción del presupuesto que esta comunidad destinará este año a estos centros, ya que al recorte del 10% de las plazas concertadas se suma ahora la rebaja del 23,5 % en el precio de cada una de ellas. Así lo han manifestado el presidente y la vicepresidenta de Artecama, Francisco José Núñez y Paloma González, tras la reunión que hoy han mantenido con el director general de Mayores, Personas con Discapacidad y Dependencia de la Junta, Juan José García Ferrer.

Los responsables de Artecama, que agrupa a unas 200 residencias de ancianos de la región, han alertado de que con esta reducción de las asignaciones al menos un 30% de los centros se verán abocados al cierre, dejando en la calle a unos 1.200 trabajadores.

Además de las medidas citadas, durante la reunión con el director general, también se les ha comunicado que "se suspende totalmente" el programa de estancias temporales [los ancianos pueden pasar unos meses en residencias, en lugar de estar internos] y que la Junta no se hará cargo tampoco de las plazas de reserva, las que paga la Administración en previsión de que sean ocupadas.

El precio por plaza concertada pasa de los 53,9 euros al día por residente a una media de 40 euros, es decir, una reducción de la subvención por plaza concertada del citado 23,5%, según han señalado los responsables de Artecama, que han recordado que llevan sin recibir el dinero de la Junta desde hace casi un año.

La Generalitat tendrá un sobrecoste de entre 4 y 7 millones € si las plazas de las residencias de Lares CV van al sector privado

by LARES on 15 JUNIO, 2012 · [DEJAR UN COMENTARIO](#)

Las residencias de mayores Lares CV en riesgo tras quedarse fuera del sistema de pagos de la deuda de Administración

2012-05-08 12:01:45

La viabilidad económica de las residencias de mayores de Lares CV, la Asociación del sector solidario de la Comunidad Valenciana, vuelve a estar en riesgo. Los centros Lares CV no podrán entrar en el sistema extraordinario de pago de deuda de las Administraciones con la financiación del ICO debido a que su sistema de cobro es mediante la subvención que ha quedado excluido en dicho sistema.

Danger is hereiiii

Más de 2.500 personas dan su apoyo a las residencias de Lares CV en las concentraciones ante el impag a la Generalitat

2012-06-14 13:32:16

Más de 2.500 personas, entre dirección, trabajadores, mayores residentes, familiares de dependientes y amigos, s han sumado hoy a las concentraciones simultáneas que han tenido lugar en las diversas residencias y centros de Lares CV, la Asociación de residencias del sector solidario de la Comunidad Valenciana.

Un paro cuyo objetivo es reivindicar el pago de la deuda de la Generalitat con el sector que, tras casi un año de ret asciende a más de 11 millones de euros, incluidos los primeros meses de este año.

THANK YOU

